

SLIDE	Speaker	Script
WELCOME TO AGM  Slide 1	Terry	Good afternoon ladies and gentlemen, members and guests to the 55 <sup>th</sup> Annual Cooperative Memorial Society Annual General Meeting. My name is Terry Geib, I am the Chair of the board of directors. I am your meeting host, and I will facilitate this meeting on behalf of the board.
		<p>As a result of the current pandemic, the Alberta Government enacted a Ministerial Order suspending the obligation to convene an in-person AGM as stipulated under the <i>Companies Act</i> and the <i>Societies Act</i> of Alberta.</p> <p>This suspension overrides our normal requirements for holding an AGM in person. <i>However</i>, the Order does not preclude us from conducting our AGM, through remote means, as we are doing today.</p> <p>As part of these orders, the Alberta Government also suspended the requirement that we provide access to physical meeting documents for our AGM, when we provide you with access to them electronically.</p> <p>Today’s meeting materials are posted on our website at <a href="http://calgarymemorial.com">calgarymemorial.com</a> and they are attached in the Zoom chat box for</p>

		<p>this meeting. We will also bring highlights from the documents up on screen as we discuss them today.</p>
		<p>Before we begin today’s meeting, let me say how pleased we are that you are taking the time to attend this annual meeting. Your participation is paramount to the democratic nature of our business. So, thank you.</p> <p>Before today’s event, most of you received an email from us with links to tips and instructions for this meeting. I will highlight some of these features:</p> <ol style="list-style-type: none"><li>1. This is a registered event, so we have a record of every person in attendance. One computer – counts as one vote. We will not be monitoring how you vote – but we will monitor the number of votes in favour and against. Our director Jerry Jonasson will be assisting me with the voting.</li></ol> <p>Polling questions that require membership approval require a mover and a seconder. To simplify the process, we will advise you of the mover and seconder before we present each question. Once I bring up the question, you will see it on your screen. You will have</p>

		<p>about 30 seconds to click on your answer. Jerry will then announce the results of each vote.</p> <p>Unfortunately, people attending by phone, our presenters and me as the host cannot use the voting feature. However, if any question is close, I may call upon these people to register their vote. In a couple minutes, I will give you a chance to practice voting so you are more comfortable with the process.</p> <ol style="list-style-type: none"><li>2. If you experience technical difficulties during the meeting, it may be hard for us to help you. Should this happen to you, I encourage you to visit our website after the meeting – where we will post a link to the recording of the meeting and a copy of our script and slides.</li><li>3. To minimize disruptions and background noise during the meeting, all microphones are on mute, with the exception of our speakers. Speakers, please make sure you mute yourself when not speaking.</li><li>4. If you have a question or comment as we proceed, we encourage you to log it in the chat box accessible from the link at the bottom of your screen. Our director Mark Farris and our Membership Manager Barb Montgomery are monitoring the chat box. If your</li></ol>
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		<p>question is pertaining to material presented, Mark will bring your question forward after each presenter is finished.</p> <p>If it is a general question, Mark will try to direct it to be appropriate speaker during our question-and-answer period. If we are short on time, the answer to the question may be posted on our website at a later date.</p>
AGENDA Slide 2		<p>Our goal is to keep this meeting as short as possible with a focus on the items required by legislation. However, as we know our members enjoy hearing from our primary service provider – McInnis &amp; Holloway, we have added a presentation from the president Jeff Hagel later in our meeting.</p> <p>During the question &amp; answer period, Jeff will address questions collected from the chat box.</p> <p>Before you is our meeting agenda. Are there any omissions or changes required to the agenda? If you believe something is missing please enter your concern into the chat box, now.</p>
	Terry	<p>While we are waiting to see if there are any changes or additions to the agenda, let's test voting now.</p>

		I'm going bring up the first question. As soon as you see it on your screen, you can vote by clicking on your answer. Once Jerry is satisfied everyone has answered – he will announce the results.
Slide 3	Terry	Let's give it a try. (Terry launches polling question)
<b>POLLING QUESTION 1</b> Membership	Jerry reads...	Are you a member of the Cooperative Memorial Society? Please Vote Now
	Jerry	The result is: XXXXXXXXXXXXX.
Slide 4		Thank you, that went very well.  Now let's go back to the approval of the agenda for the meeting. Mark, are there any changes to the agenda suggested in the chat box?  (Terry-bring up poll question 2)
<b>POLLING QUESTION 2</b>	Jerry reads	Do you approve the agenda?

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

Approval of Agenda	Jerry	The result is...
	Terry	Thank you, Jerry. With the agenda approved, we will begin our formal portion of our business meeting.
CALL TO ORDER QUORUM  Slide 5	Terry	As Chair of this meeting, I officially call the 55 <sup>th</sup> Annual General Meeting of the Cooperative Memorial Society to order at <u>INSERT TIME</u> .  Our bylaws require that 1/10th of members or 50 members, whichever is the lesser, constitute a quorum. As you saw a few moments ago we have more than 50 members in attendance, therefore, I declare quorum is met and this meeting is duly constituted.
PREVIOUS AGM MINUTES  Slide 6	Terry	The minutes of our last annual general meeting of members, held Saturday January 25, 2020, do not become the official record of a meeting until the members approve them. In other words, our members must agree that the written minutes reflect what happened at the previous meeting.

		Copies of the minutes were reviewed by our board, posted on our website since early January, and are posted on the chat. I will now call upon our Vice Chair, Sylvia Kasper, to highlight the proceeds of that meeting. After Sylvia is done, I will ask you to approve them officially by voting. Welcome Sylvia.
Slide 7 & 8	Sylvia	Paraphrases minutes.
Slide 9 POLL QUESTION 2 Acceptance of Previous Minutes	Terry	<b>(Bring up question 3)</b> This motion is moved by Sylvia Kasper, Vice-Chair, and Seconded by Susan Costello, Board Secretary:
	Jerry reads	<b>Do you approve the minutes of the January 25, 2020 annual general meeting as presented?</b>
	Jerry	The result is: XXXXXXXXXXXXX.
REPORT FROM THE BOARD Slide 10	Terry	Thank you everyone. The motion to approve the minutes of the 54 <sup>th</sup> AGM is carried.  It is now my pleasure to present to you the Annual Report from our Board.

<p>BOARD - JUNE MEETING</p> <p>Slide 11</p>	<p>Terry</p>	<p>Before we begin, I'd like to introduce you to our team.</p> <p>Here we are at our January 2021 Board meeting a few weeks ago. In the upper left we have Barb Montgomery. Barb is our membership manager. Next to Barb is me, the Board Chair. Next to me is our director Mark Farris.</p> <p>In the second row, we have directors Michael Cacace, Peter Stacey-Salmon and Nellie Pintus. The board invited Michael to join our Board in June after the resignation of director Dyre Scheer-Peters. Peter Stacey-Salmon helps manage board finances and Nellie Pintus is our longest serving director.</p> <p>In the third row is our vice-Chair Sylvia Kasper, Director Jerry Jonasson and our secretary and treasurer, Susan Costello. Sylvia does the lion's share of the work on our board, working with Peter and Susan to ensure financial oversight and working with Barb on membership issues. Jerry Jonasson works with Michael and Mark on advertising and marketing.</p> <p>In the 4<sup>th</sup> row is director Myrna Malanik, our regular volunteer Lyndee Kehler and director Louis Grenier. All three individuals have been a huge asset to our team.</p>
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<p>Slide 12 OUR 2021 PLAN</p>	<p>Terry</p>	<p>As we all know too well, COVID-19 has rattled our world. From job loss to supply shortages, and the death of dear friends and family, we are all dealing with new and evolving sources of stress.</p> <p>Winston Churchill once said, <i>“A pessimist sees difficulty in every opportunity, but an optimist sees opportunity in every difficulty.”</i></p> <p>In October 2020, every director and our volunteer Lyndee Kehler, spent a full day looking at our organization. What has changed? Are we meeting the needs of our members? Where do we go next?</p>

		<p>Our goal was to understand the opportunities in this difficult time.</p> <p>We invited staff from the Alberta Community and Co-operative Association (ACCA) to facilitate our planning session so we could all participate. I've posted some of the materials and resources on our website if you'd like to see the work.</p> <p>To begin our planning, we looked at trends in the funeral sector, we looked at our statistics, and our challenges and opportunities. We brainstormed ways we could lower costs and increase value for members by offering more services, working more strategically with partners, focusing on education and outreach, leading in emerging sectors such as wakes and home-services, as well as considering what Calgary and the funeral sector will look like 50 years in the future. We came up with many ideas.</p>
	Terry	<p>However, we recognize that before we can jump in and start changing our operations, we need to know more and we need to be able to do more. Therefore, we set 3 major priorities for 2021:</p> <ol style="list-style-type: none"><li>1) We need to better understand the needs of our members (What do you need? What do you want? What challenges are you facing?)</li></ol>

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

		<p>2) We need to better understand the changing funeral sector, price increases and the services and opportunities available to us, and</p> <p>3) We need to increase our operational capacity as right now, we as volunteers with busy lives, run the business.</p>
	Terry	<p>I am excited to report our work is well underway.</p> <p>Thanks to the efforts by director’s Louis Grenier and Mark Farris, the board determined the breadth and depth of knowledge around our board table and we identified where we have gaps in ability and knowledge. To this end, we recruited 2 new potential directors (Micheal Cacace (Cacache) and Lyndee Kehler) to help fill those gaps. You will see their names on the slate of candidates presented to you during the director election section of this meeting.</p>

<p><b>Slide 13</b></p> <p>REFRESHED OUR LOOK AND FEEL</p>	<p>Terry</p>	<p>As I mentioned briefly, we appointed Michael to our board in June following the resignation of Dyre Scheer-Peters. Michael has already refreshed our logo, updated our social media, created new brochures and membership card and created a new membership application form.</p> <p>You can find copies of all of these on our website.</p> <p>Mark, Jerry and Michael also developed a member newsletter to communicate relative information with you. Several of our directors and our membership manager participated in the first e-newsletter that was emailed out in late November. Our next edition is planned for March.</p> <p>Another change you may have noticed is we dropped the word Calgary from our logo since it was confusing members we serve across southern Alberta.</p>
<p><b>Slide 14</b></p>		
<p><b>Slide 15</b></p> <p>NEW SERVICE PROVIDER CONTRACTS</p>	<p>Terry</p>	<p>In addition to the marketing work, new service provider contracts were negotiated in Taber and Medicine Hat with no real significant changes from the previous contracts. Copies of the new brochures are on our website.</p>

		A special thank you to Peter Stacey-Salmon, and Sylvia Kasper for their hard work on this project.
<p><b>Slide 16</b></p> <p>DIRECTOR'S HANDBOOK</p>	Terry	<p>This past summer, the board reviewed and updated our existing bylaws helping to ensure we meet legislated requirements and the changes needed to ensure we can hold electronic meetings in the future. Later in the meeting, Director Louis Grenier will review the proposed changes with you.</p> <p>We also updated our Director Handbook that outlines all the policies and procedures for running our organization.</p>
<p><b>Slide 17</b></p> <p>SUPPORTING COMMUNITY – GOLDEYE YOUTH CAMP</p>	Terry	<p>While most of our time was spent looking internally at our operations – we didn't lose sight of the importance of supporting our community and those who are experiencing challenges in their everyday lives. To this end, we made 2 special donations in the name of our members.</p> <p>\$1,500 was given to the Goldeye Foundation which supports youth leadership camps near Nordegg in central western Alberta. Without our donation, the youth camps faced closure after operating for more than 60</p>

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

		<p>years. These camps are supported by co-ops have been instrumental in developing many cooperative leaders over the years.</p>
<p><b>Slide 18</b> SUPPORTING COMMUNITY – RED WAGON PROGRAM</p>		<p>Once again we participated with Servus Credit Union’s Red Wagon charitable program by contributing \$1500 to purchase the food and necessities to fill the wagons you see here, for vulnerable families. The program was coordinated by Servus Credit Union with proceeds going to the Women in Need Society in Calgary. Our very own Sylvia Kasper and Susan Costello, shown here with the big hearts, were on hand to help.</p> <p>Thank you, Sylvia and Susan.</p> <p>And a very special thank you to our entire board for all your hard work over the past year. This concludes the board report.</p> <p>Mark, do we have any questions from our members regarding the report?</p>
	<p>Mark</p>	<p><i>Asks any questions...</i></p>

	Terry	<i>Answer any questions...</i>
<b>Slide 19</b> <b>QUESTION 4</b> Acceptance of Annual Board Report	Terry	(Launch poll question 4)  I will now move the acceptance of the Board Report, seconded by Director Nellie Pintus.
	Jerry	Members, do you accept the board annual report? Please vote now.
	Jerry	The results are...
REVIEW OF FINANCIAL STATEMENTS  <b>Slide 20</b>	Terry	Thank you, Jerry. I will now call upon Director Peter Stacey-Salmon to present the Financial Statements for the year ending 31 October 2020.
	Peter (10 MIN)	Good afternoon. My name is Peter Stacey-Salmon and I am Member of Financial Oversight Committee.  Susan Costello is CCMS Treasurer but, as she is busy acting as Secretary of today's Annual Meeting, I have been asked to present the Treasurer's Report on the Annual Financial Statements for the Year Ended 31 October 2020.

<p><b>Slide 21</b>          LETTER FROM          FINANCIAL          REVIEWER</p>	<p>As in previous years there has been an Independent Financial Review of the Annual Financial Statements. This is the Reviewer’s letter to Members dated 18 December, stating no matters of concern have come to his attention. Please be aware that a Financial Review is not an Audit.</p>
<p>STATEMENT OF          REVENUES and          EXPENSES    <b>Slide 22</b></p>	<p>The Corona Virus affected all organisations and businesses in 2020. CCMS was fortunate to have had a strong year due to the nature of what we offer to Members.</p> <p><b>OVERALL SURPLUS</b> for the Year was <b>\$54</b> thousand compared to <b>\$45</b> thousand last year.</p> <p><b>TOTAL REVENUES</b> [excluding Recoveries] were <b>\$111</b> thousand compared to 96 thousand last year. It is the first time Revenues have been above \$100 thousand.</p> <p><b>TOTAL EXPENSES</b> were \$60 thousand compared to \$56,500 last year.</p> <p><b>RECOVERIES</b> were \$3 thousand.</p> <p><i>We will now look at the highlights of these Financial Results.</i></p> <p>-----</p> <p><b>STATEMENT of REVENUES and EXPENSES</b></p> <p><b><u>REVENUES.</u></b></p>



	<p><u>New Memberships</u> are the largest element at <b>\$66</b> thousand compared to almost <b>\$58</b> thousand last year. New Memberships purchased On-line now represent <b>85 per cent</b> as payments by cheque continue to decline.</p> <p><u>Record Fees</u> were <b>\$37</b> thousand compared to <b>\$31</b> thousand last year. The increase is mainly the result of more CCMS Members Pre-Paying their Funeral Arrangements, particularly in Calgary ahead of Plan price increases that came into effect at beginning of January 2020. The number of Member Funerals also increased slightly.</p> <p><u>Interest on GICs</u> was <b>\$7,480</b> compared to <b>\$6,140</b> last year. The increase of <b>\$1,340</b> is 21 per cent and reflected the higher total value of GICs.</p> <p><u>TOTAL EXPENSES PAID</u> were <b>\$60,260</b> thousand compared to <b>\$56,500</b> last year. The increase was just <b>\$3,500</b> as strict controls on spending continued.</p> <p>We will review the highlights of Total Expenses Paid on the Next Slide.</p> <p><u>TOTAL REVENUES exceeded TOTAL EXPENSES</u> by <b>\$51</b> thousand compared to <b>\$38</b> thousand last year.</p> <p><u>RECOVERIES</u> of <b>\$2,860</b> this year were from Postmedia and full payment of our claim for overcharges on twice weekly adverts in the Obituary section of the Calgary Herald.</p>
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	<p>Last year RECOVERIES of <b>\$6,253</b> were final full settlement of Legal Claim against former Membership Manager.</p> <p><u>OVERALL SURPLUS</u> this year was <b>\$54</b> thousand compared to <b>\$45</b> thousand last year.</p>
<p><b>Slide 23</b> STATEMENT EXPENSES</p>	<p><u>Highlights:</u></p> <p><b>ADVERTISING EXPENSE</b> increased primarily as result of first-time advertisements in Southern Alberta newspapers [in Lethbridge and Medicine Hat]. These adverts were run on a trial basis in 2020.</p> <p>Advertising includes \$1,500 contribution to the Servus Red Wagon program [as you have already heard from Terry] and was the same as last year.</p> <p><b>TRADE SHOWS</b> – none took place in 2020.</p> <p><b>DATA BASE and WEB SITE</b> expense increased as CCMS expanded its use of Technology in reaching out to Members.</p> <p><b>BOARD GENERAL and TRAVEL</b> expense increased primarily due to the cost of sending one Board Member to Edmonton this year in November 2019 for ACCA Conference and an opportunity with other co-operatives to meet with new Provincial MLAs. No such trip was made last year.</p>

		<p><b><u>BOARD TRAINING</u></b> was an all-day Strategic Planning Session in October 2020. Due to Provincial Health Requirements, CCMS had to pay for space and food services at a Calgary Hotel [rather than use no charge Meeting Room at one of Calgary Co-op Food centres].</p> <p><b><u>DONATION</u></b> of <b>\$1,500</b> was made this year to Goldeye Foundation which supports the Goldeye Centre located near Nordegg in central western Alberta. Its emphasis is on providing Youth camps.</p> <p>Last year DONATION of <b>\$1,000</b> was made to Community Wise as contribution towards redecorating inside the Old YWCA Building downtown where CCMS rents office space.</p>
<p><b>Slide 24</b> BALANCE SHEET</p>		<p><b><u>BALANCE SHEET</u></b></p> <p>At December 31, 2019 CCMS closed its Membership with First Calgary Financial Credit Union and transferred all funds to Servus Credit Union. This streamlined the managing of our financial resources.</p> <p>All CCMS funds are now held in Servus Chequing Account and short term GICS.</p> <p><b>TOTAL EQUITY now \$470 thousand at 31 October, 2020</b></p>
<p><b>Slide 25</b></p>	<p>Peter</p>	<p>NOTE 1; CCMS accounting is on a Cash Basis.</p>

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

NOTES TO FINANCIAL STATEMENTS		<p>NOTE 3: Record Fees are Administrative Fee applied at time a Member Prepays a CCMS Plan or at time of their Funeral. Moneys are collected by the Service Provider and forwarded to CCMS.</p> <p>NOTE 7: Servus GICs mature on various dates between November 2020 and December 2021.</p> <p>...</p> <p>This concludes the financial report for the year ending 31 October 2020. Mark, are there any questions?</p>
Q&A	Mark	<i>Asks any questions...</i>
	Peter	<i>Answers any questions...</i>
Slide 25 Question to Members #5	Peter	<p>I NOW PROPOSE MOTION TO ACCEPT THE CCMS ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 OCTOBER 2020 [WHICH HAVE BEEN APPROVED BY THE BOARD of DIRECTORS].</p> <p>Director Mark Farris will second.</p>
Slide 26	Terry	<i>POST QUESTION...</i>

<b>POLL QUESTION #3</b> Acceptance of Financial Statements	Jerry	<b>Do you accept the financial statements for the year ending October 31, 2020 as presented? – VOTE NOW</b>
	Jerry	<i>Read results of poll.</i>
	Terry	<p>Thank you, Peter.</p> <p>We will now move to the review of the Proposed CMS Bylaw Changes.</p> <p>For this, I will hand it over to Director Louis Grenier who will take you through the bylaw amendments. Hi Louis – welcome.</p>
<b>Slide 27</b> <b>BYLAW AMENDMENTS</b>	Louis	<p>Hello everyone,</p> <p>As you may know, the organisational bylaws are a legal document that bylaws are the main governing document for an organization. They are the main official documents of an organization, non-profit or for-profit. Modifications to the bylaws must be approved by the membership.</p> <p>The proposed modifications to the CCMS Bylaws have been available online for comments from the membership since October 22, 2020. Having received no comments, the Board of Directors would like to get your approval for the proposed modifications to the bylaws.</p>

		<p>Because of the limited time we have for the AGM, I will be using the proposal comparison table to explain several changes.</p>
<p>Slide 28</p>		<p>The proposed modifications are of various natures:</p> <ol style="list-style-type: none"> <li>1- There are numerous grammatical corrections that do not change the meaning of the bylaws. I will not be presenting these.</li> <li>2- The 28 instances of the word co-operative with a hyphen have been changed to cooperative without a hyphen to reflect the way it is used in the Alberta Cooperatives Act. I will not be presenting these.</li> <li>3- The proposed modifications replace the acronym “CCMS” by “the Cooperative” in 63 instances. This change would allow for any future possible change in the acronym used to identify our cooperative. I will not be presenting these.</li> </ol>
		<p>4- Here are the proposed modifications and additions:</p> <p style="padding-left: 40px;">#1 Definitions: Added definitions for Act, Auditor, Board of Directors, Executive or Board, Director, Member, Officer, Regulations</p>

		<p>#2 Objectives were realigned to follow the wording from the original bylaws passed in 1965</p>
Slide 29		<p>#3 Relationship with Members: Added to comply with the Act's requirements.</p> <p>#5 Membership Requirements &amp; Qualifications: Under 5(b) added provision for submission of membership through online application.#8 Transfer of Membership: Added "subject to the provisions set out by the memorial society" to provide clarity.</p> <p>#11 Member Lists: Added Section (e) to allow members to unsubscribe from receiving information from the cooperative</p>
Slide 30		<p>#14 Requisition of Special Meetings: The present condition that "Two or more members, who together hold at least five percent of the voting rights" is not possible in the cooperative, the modification requiring that "One hundred or more members may collectively requisition the directors to call a special meeting of members" provides clarity as to the number of people required to ask for Special Meetings.</p>

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

		<p>#17 Notice of Meetings: Updated wording to allow for changes to method of advising members of meetings.</p>
Slide 31		<p>#19: Updated wording to allow for alternate ways members and directors to meet.</p> <p>#22 Voting: Updated to clarify voting procedures depending on meeting format used and in the event of a tied vote.</p>
Slide 32		<p>#23 Number of directors: Clarified minimum and maximum number of directors on the board.</p>
Slide 33/34		<p>#24 Terms of Office: Clarified terms of office.</p> <p>#43 Auditor: Section expanded to provide more clarification on process.</p>
Slide 35		<p>#48 Financial Arrangements: Clarified ownership fees paid to the cooperative. Clarified safekeeping of annual financial statements.</p> <p>#49 Financial Disclosure: Added to comply with the Cooperative Act requirements.</p>



<b>Slide 36</b>	Louis	<i>Mark, are there any questions?</i>
	Mark	<i>Asks any questions...</i>
	Louis	<i>Answers any questions...</i>
<b>Slide 37</b> <b>PROPOSED RESOLUTION</b>	Louis	<p>I move on behalf of the Board... BE IT RESOLVED THAT the Bylaws of the Calgary Co-operative Memorial Society made by the Board of Directors be amended to reflect the changes outlined in this resolution and shown in the 2021 Proposed Bylaw Amendments.</p> <p>Seconded by director Mark Farris.</p> <p>As this is an ordinary resolution, it requires 50%-member acceptance to pass.</p>
<b>Slide 38</b>	Terry	Post question...
<b>POLL 5</b>	Jerry <b>Slide 37</b>	Members - Do you accept the amendments to the Cooperative Memorial Society bylaws as proposed by the board of directors? Vote now
	Jerry	The result is: XXXXXXXXXXXXX.

	Terry	<p>Thank you, Louis and thank you members.</p> <p>We will now move on to the Director Election.</p> <p>For this, I introduce our Vice-Chair Sylvia Kasper to review the process and our candidates.</p>
<p>Slide 39 DIRECTOR ELECTION</p>	Sylvia	<p>A maximum of 12 directors serve on our Board. The Board has a slate of four candidates to propose to you today. There are four elected Directors whose term is coming to an end today. Two of them (Patricia Sather and Gloria Crofts) have decided to retire from the Board. We thank them for their many contributions.</p>
<p>Slide 40</p>	Sylvia	<p>Two others (Terry Geib and Mark Farris) are prepared to stand as candidates for a further three-year term. As well, Michael Cacace was appointed by the Board in June to fill a vacancy left by the resignation of Dyre Scheer-Peters. According to our by-laws, he must now stand for election by the members, and he has agreed to let his name stand as a candidate for a three-year term.</p> <p>Lyndee Kehler, who has been a volunteer with the Cooperative Memorial Society since July, is also prepared to stand for a three-year term.</p>

		<p>Nominations from the floor are also permitted by our by-laws, but the circumstances of today’s virtual meeting do not lend themselves readily to that procedure. If any members are interested in exploring the possibility of joining the Board, please contact us and we will be happy to mutually explore the viability of such involvement. As a working Board of volunteers, we are always on the lookout for someone who brings needed skills to the table, along with a desire to roll up their sleeves and work.</p> <p>Accordingly, the Board of Directors proposes the following slate of four candidates for three-year terms as Director: Mark Farris, Terry Geib, Michael Cacace and Lyndee Kehler. I will tell you a little about each of them.</p> <p>About our Candidates:</p> <p><b>Mark Farris</b></p> <p>Mark began his career in the investment industry in 1992 and is currently a Vice President and Portfolio Manager with RBC Dominion Securities in Calgary, primarily serving retirees, those about to retire and their families. Mark is a past board member with the Calgary Cerebral Palsy Association and the Calgary Food Bank, where Mark took on the role of</p>
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		<p>Treasurer. Currently Mark volunteers his time with the Foothills Country Hospice Society and the Calgary Food Bank.</p> <p><b>Terry Geib</b></p> <p>Terry joined the board of CMS in 2009. She has served on numerous co-op boards including Calgary Co-op and the Alberta Community and Co-operative Association. In 2020 Terry led the board in their strategic planning. Terry works full time as a business strategist for The City of Calgary.</p> <p><b>Michael Cacace</b></p> <p>Michael is a Registered Social Worker, working with diverse client populations, and enjoys learning about diversity in all aspects of the human experience. Michael specializes in gender and sexual diversity and strives to create inclusive environments through creative means. Micheal was appointed by the Board in 2020 to fill the position vacated by Dyre Scheer-Peters.</p> <p><b>Lyndee Kehler</b></p> <p>Lyndee is a Registered Nurse and works as a Director of Care for a supportive living community. She has a special interest in alternative death care and has completed her training as a Death Doula. Lyndee</p>
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		volunteered with CMS in 2020 attending several board meetings and our strategic planning session to share her expertise.
QUESTION AND ANSWERS	Sylvia	Mark, are there any questions regarding the election of Directors?
	Mark	<i>Asks any questions...</i>
	Sylvia	<i>Answers any questions...</i> I will now call for your vote on the slate proposed by the Board.
Slide 41 POLL QUESTION #6	Terry	Post director election poll...
	Jerry	This motion is moved by Sylvia Kasper and seconded by our director Myrna Malanik.  Do you approve the slate of 4 candidates namely Mark Farris, Terry Geib, Michael Cacace and Lyndee Kehler, to each serve a 3-year term on the CMS board of directors? Vote now
	Jerry	The results are...

	Terry	<p>Thank you Sylvia and thank you members. Welcome Mark, Michael, and Lyndee.</p> <p>We look forward to a very productive board year.</p>
Slide 42	Terry	<p>This is now my pleasure to introduce you to Jeff Hagel President of McInnis &amp; Holloway who is presenting on the topic of Funerals in 2021.</p> <p>If you have any questions for Jeff during his presentation, please enter it into the chat box. Mark will compile the questions for Jeff to address following his presentation.</p> <p>Welcome Jeff, thank you for joining us today and thank you for your continued service to our members at this very challenging time.</p>
Presentation and video (23 minutes)	Jeff Hagel	<p>M&amp;H presentation and video “Funerals in 2021”</p> <p><a href="https://youtu.be/TrD34dQfz0k">https://youtu.be/TrD34dQfz0k</a></p> <p><a href="https://vimeo.com/505845029">https://vimeo.com/505845029</a></p> <p>I (Jeff) also updated the google slide presentation to have the recoded presentation embedded into it.</p> <p><a href="https://docs.google.com/presentation/d/1_puX9LBwXgZl-ISdGkSrKOr-K_upZ6xs6koRuNkAtc/edit?usp=sharing">https://docs.google.com/presentation/d/1_puX9LBwXgZl-ISdGkSrKOr-K_upZ6xs6koRuNkAtc/edit?usp=sharing</a></p>

January 30, 2021

AGM SCRIPT (last updated January 29, 2021)

<b>Slide 42</b> M&H Q&A PERIOD	Mark	<i>Mark presents questions to Jeff time permitting. (Watch time)</i>
<b>Slide 43</b> BOARD Q&A	Mark	<b>...Address any questions from the members to the board...</b>
	Mark	This concludes our question-and-answer period. Any questions we didn't answer will be answered on our website in a few days. Thank you.
<b>Slide 44</b> ADJOURNMENT	Terry	<p>Thank you, Mark thank you Jeff, and thank you members.</p> <p>This now concludes our 55<sup>th</sup> annual general meeting at xxxxx (time). As you are well aware, during this pandemic, our service is more valuable than ever. We encourage you to share our message with your friends and family.</p> <p>In the meantime, stay safe. We hope to see you in person next year for our AGM on January 29, 2022.</p>